

Global Dental A&E Scheme Summary

The scheme is a wholly discretionary scheme, not an insurance scheme, established to offer support and assistance to dental plan patients who request treatment following an accident, have a dental emergency, require treatment away from home or have been diagnosed with mouth cancer.

Request for Assistance forms are available at globaldentalscheme.co.uk and can be submitted by email or post with supporting evidence and receipts within the stated time limits.

SECTION 1: EMERGENCY TREATMENT AWAY FROM HOME

Maximum benefit in any one year is **£920**.

- Emergency dental treatment when more than 25 miles away from the dental practice where the patient is registered.
- Patient can see any dentist.
- Patients will pay for the emergency treatment and ensure they have an itemised receipt of payment which they will submit with their Request for Assistance form.
- Patient must submit a Request for Assistance form within 30 days of treatment when in the UK or 90 days if abroad.
- Patients are reimbursed in line with limits for each treatment.

SECTION 2: EMERGENCY CALLOUT

Maximum benefit in any one year is **£200**.

- If a patient suffers a dental emergency and needs their dentist to provide advice by telephone, visit them at home, or re-open their practice outside of published practice opening hours, the benefit applies.
- Requests may be made between 6 pm-8 am on weekdays and any time during weekends and bank holidays (outside of a practice's normal opening hours).
- The patient is liable for the first £15.00 of costs.
- Patient must submit a Request for Assistance form within 30 days of the emergency callout.

SECTION 3: DENTAL ACCIDENT

Maximum benefit in any one year is **£20,000**.

- If a patient suffers a dental injury which requires treatment following an accident, benefits may be paid.
- Treatments over £250 must be approved by the scheme team before the treatment commences. The dentist must submit a treatment plan with predicted costs immediately.
- The placement or replacement of implants is included if this is the most clinically appropriate treatment, up to £2,500 per implant.
- A Request for Assistance form must be submitted within 7 days of an accident.
- See the handbook for limits associated with each type of treatment and certain instances when benefits are unlikely to be paid, e.g. consumption of food, playing contact sport without protective gum shields etc.



SECTION 4: HOSPITAL BENEFITS

Maximum benefit in any one year is **£70 per night for a max of 365 days**.

- Benefits may be paid if you are admitted to the hospital for treatment as an inpatient, either wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery.

SECTION 5: MOUTH CANCER

Fixed pay out of **£2,500**.

- If a patient is first diagnosed with mouth cancer by a dentist or licensed and qualified doctor, a fixed benefit of £2,500 may be paid.
- Patient must have been signed up to the plan for at least 90 days.
- See the handbook for certain instances when benefits are unlikely to be paid, e.g. as a result of chewing tobacco, prolonged drug or alcohol



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